

REBOOTTHAT.COM INCREASES ITS DAILY COMPUTER REPAIR RATE BY USING LOGMEIN REMOTE ASSISTANCE SOFTWARE

RebootThat.com is now using LogMeIn™, which has led to a 50% increase in the number of computer repairs over the last 3 months. The company is now environmentally greener and much more efficient.

RebootThat.com, a computer support company, has recently started using the remote assistance software package, LogMeIn™, which has allowed them to drastically increase their productivity. The company first began using the software in March 2010, and since then, the number of computer repairs have increased by an astounding 50%.

Kevin Abbott, Director of RebootThat.com has commented that LogMeIn offers a convenient software tool for us. Not only has the software increased our productivity and freed up some of the engineers'™ time previously spent on the road, but it has also allowed RebootThat.com to take a more 'green'™ stance with less travelling, and subsequently less impact on the environment™.

LogMeIn has meant that RebootThat.com can now reach a wider audience than before when the company were just limited to repairs within London. This has therefore opened up a much more diverse client base and has allowed the company to increase their conversion rate. Previously, the company had to turn down jobs which the engineers were unable to reach in time.

The main convenience factor for the client is that they can have their computer fixed remotely in the comfort of their own home, without having to worry about answering the door. Jonathon Olive, a customer of RebootThat.com, remarked "I contacted RebootThat.com with a suspected virus on my laptop. I had to leave for the airport within the hour, so time was crucial. RebootThat.com used LogMeIn to safely remove the virus from my laptop before my departure™.

LogMeIn will continue to operate as part of the team at RebootThat.com. With all of the added benefits the software package brings to the company, it will pave the way for many more remote repairs in the future.

About Rebootthat.com:

Rebootthat.com is a small computer support company offering computer repairs in London to residents and small businesses within Chelsea, Battersea and Pimlico. They offer a range of services including virus removal, performance tuning, data recovery and website design at competitive prices.

For further information regarding this press release or any information on Rebootthat.com and their services; please contact:

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